

Bridgesaw.com's Clear Cut Guarantee

At bridgesaw.com, powered by Machine Tech Enterprises we stand behind our machines, parts, and service by offering our partners a clear cut guarantee and the best in the stone fabrication industry!



New Equipment Warranty

Valid on all new Stone Fabrication equipment purchased through bridgesaw.com, powered by Machine Tech Enterprises.

- Lifetime phone technical support for as long as you own the machine.
- 3-year quarantee
 - Year 1: Any parts failure under normal use are covered 100%, If a technician is needed to replace parts because of technical difficulty labor is covered 100%. Expedited shipping and travel costs are your responsibility.
 - Year 2: Any parts failure under normal use are covered 100%. Expedited shipping, travel costs, and labor are your responsibility.
 - Year 3: Any parts that fail under normal use are covered at 50%. Remaining 50%, expedited shipping, travel costs, and labor are your responsibility.
- ** For guarantee on machine purchases to remain effective you must either have a monthly maintenance agreement in place with Bridgesaw.com or schedule a technician for an annual maintenance check up minimum yearly. Note that using anyone other than an authorized trained technician from Bridgesaw.com voids the warranty.

Service & Parts Guarantee

Valid on parts purchased directly from bridgesaw.com, powered by Machine Tech Enterprises and service performed by authorized bridgesaw.com technicians.

- We guarantee to find, evaluate, recommend, and execute the best plan of action to have your stone fabrication equipment running smoothly.
- 1-year parts and labor guarantee if installed by Machine Tech Enterprises and if failure occurs under normal operating conditions as determined by our technicians.
- Expedited shipping and travel costs are always your responsibility.



